

TONBRIDGE & MALLING BOROUGH COUNCIL

CABINET

20 June 2012

Report of Central Services Director

Part 1- Public

Matters for Information

1 Performance indicators - 2011/12

This report presents the results for the fourth quarter, and cumulatively for the whole of the previous financial year for those Local Performance Indicators (LPIs) that are monitored regularly.

1.1 Results

1.1.1 This report presents the LPI results for the fourth quarter, 1 January to 31 March 2012, and cumulatively for the whole of 2011/12, from 1 April 2011 to 31 March 2012. It reviews the long term trends in performance, compares results against targets for the previous financial year and identifies any markedly positive or negative results based on the latest figures. The results are presented in Annex 1, an A3 colour document circulated along with the main papers as a separate document.

1.1.2 In overall terms, we:

- Achieved an improving/positive trend for 22 out of the 33 indicators for which trend information is available.
- Met our targets for 18 of the 34 indicators monitored during the year.
- Identified one LPI showing a markedly positive result and one LPI showing a markedly negative result in the fourth quarter of 2011/12.

1.2 Legal Implications

1.2.1 None

1.3 Financial and Value for Money Considerations

1.3.1 Quarterly reporting and review of LPIs provides a significant opportunity to influence and improve performance thereby achieving our targets and a positive trend and, in the process, also improving value for money.

1.4 Risk Assessment

- 1.4.1 The targets for the LPs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers:
Nil

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